

“Protecting Our Future”

Mission Statement

The mission of the University Police Department is to promote a safe and secure learning environment by working cooperatively with the campus community to enforce the laws, preserve the peace, maintain order and provide exceptional professional services to our guests and our community.

Statement of Values

The employees of the University Police Department, as individual members of this community and together, as a team and an organization, stand committed to these values:

*Professional Service and Dedication
as our duty*

*Integrity, Honor & Accountability
as our guiding principles*

*Innovation, Enthusiasm and Vision
as our resources*

*Quality and Excellence
as our standards*

*Respect & Trust
as our rewards*

George Hughes, Chief of Police
University Police Department
California Polytechnic State University
San Luis Obispo, CA 93407-0140

Do You Have a Comment That Can Help Us Provide Better Service ?

- Commendations
- Suggestions
- Complaints



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George Hughes, Chief of Police

A Letter from the Chief of Police

University Police Department California Polytechnic State University, San Luis Obispo

To student, faculty, staff, and visitors of California Polytechnic State University, San Luis Obispo:

It is our goal at the University Police Department to serve you in an exemplary and professional manner. We are interested in your opinion on how we can be of better service to you. We welcome all suggestions, constructive criticism, complaints or commendations you may have regarding either procedures or personnel. All suggestions will be studied and given consideration. All complaints will be investigated thoroughly and appropriate corrective action taken when warranted. Commendations will be included in the evaluations of the department member and shared with staff as appropriate.

If you wish to submit a commendation, suggestion, or complaint, you may come to the University Police Department or call (805) 756-2281. If you would prefer to communicate this information directly with me, please complete this form. Provide as much detail as possible, fold, and mail this form. (You should also know that anonymous complaints will be investigated as well.)

We appreciate your comments, as they assist us in providing the highest quality service to the members of our community.

Sincerely,

George Hughes
Chief of Police

Name (First, Middle, Last):

Home Phone Number:

Business Phone Number:

Address (Street, City, Zip Code):

Witness Name:

Witness Address:

Witness Phone Number:

Employee Involved (Name or Description):

Date & time of occurrence:

Location of occurrence:

Description of event(s): *Please attach additional pages as necessary*

You have the right to make a complaint against a Police Officer for any improper conduct. California law requires that all police agencies have a procedure to investigate citizen complaints. You have the right to a written description of this procedure. Citizen complaints and any findings related to complaints must be retained by this agency for at least five (5) years.

I have read and understand the above statement regarding false complaints

Citizens Signature

Date Submitted

Department Member Receiving Written Comments

Date Received